



**NDIS Quality
and Safeguards
Commission**

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NDIS management plan



The NDIS Commission wants to make things better for NDIS participants.



As an NDIS participant, you have the right to receive good quality services and be safe.



You have the right to achieve your goals too.



All NDIS participants have a plan.



This plan says how you will spend your NDIS money (funds) to achieve your goals.



You can get NDIS services from a:

- person
- business
- organisation.



Your plan tells you what kind of service you can have.



You can use your money to pay for a service provider or someone you hire yourself.



Some service providers are registered with us. Some aren't.



There are different ways to manage your NDIS support.



You can choose to manage this yourself.



You can ask the National Disability Insurance Agency to pay for you.



You can ask someone else to pay for you.
This is a Plan Manager.



You can also choose to combine ways.

It's our job to help NDIS participants:



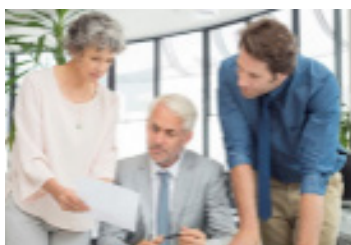
- receive good quality services



- be safe.



The NDIS Commission wants to make sure service providers are doing a good job.



We explain:



- what they need to do
- the rules to follow
- how to keep NDIS participants happy and safe.



All service providers must follow the Code of Conduct on how to behave.



- If you're not happy or don't feel safe you can complain to your service provider or to us.



Your friends, family and carers can too.



It's always OK to speak up.

Find out more



We have more information on our website about:



- the NDIS Commission



- what it means for you



- our complaints service.



www.ndiscommission.com.au



For information on how to manage your NDIS plan visit:

<https://www.ndis.gov.au/participants/how-planning-process-works>



You can phone us:

1800 03 55 44.

It's free to call us on landlines.